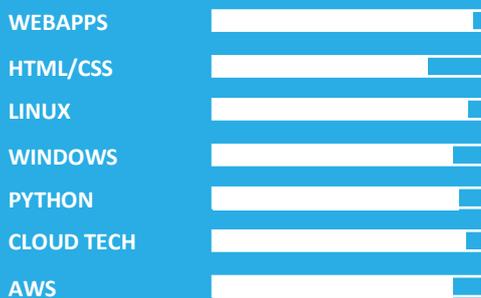# MICHAEL HENRY
TECHNOLOGY PROFESSIONAL

ABOUT ME

I am a technology professional from Auburn, Alabama who has recently relocated to the DC Metro. I am a hard-working passionate person who loves all things technology. I believe in the power of a team and the culture within, but I am also a self-motivated individual who is always interested in taking things a step further. I believe in continuous improvement and the desire for excellence in everything I do.

CONTACT INFO

Phone: +1 334 444 6464
Email: Michael@MichaelHenry.me
Web: https://michaelhenry.me
Address: 2260 E. University Dr. Auburn, AL

PRO SKILLS

WEBAPPS
HTML/CSS
LINUX
WINDOWS
PYTHON
CLOUD TECH
AWS

PERSONAL SKILLS

PLANNING
SELF-STARTER
DESCIPLINE
TEAM WORK

ACHIEVEMENTS

o   Designed and implemented enterprise role based Active Directory.
o   Assisted with migration of 1,300+ servers to a hybrid datacenter solution, while consolidating and streamlining application processes.
o   Implemented true ITIL ticketing system to ensure proper support for all systems.
o   Maintained highly available web applications in a hybrid cloud solution delivering content to millions of users while ensuring HIPAA, FIPS, and SOC compliance.
o   Leverage AWS's auto scaling and self-healing technologies to create a web hosting platform with 99.99% uptime serving organizations large and small all over the United States.

JOB EXPERIANCE

Amazon Web Services   Feb 2017 - PRESENT

As a Systems Engineer for the Database, Analytics, and Machine Learning team, I help maintain massive services at the scale of Amazon, focusing on CI CD processes and operational automation. I work with teams around the globe ensuring services such as Elasticache, DynamoDB, and RDS are secure, highly available, and fault tolerant for all of the AWS customers.

HEALTH INFORMATION DESIGNS   March 2016 – Feb 2017

As a senior systems administrator, I took ownership of more infrastructure for our health information applications. We leverage a hybrid cloud system maintaining constant sync and replication to ensure availability and durability of data. I oversee system utilization, as well as scalability and reliability of network infrastructure. Monitor and implement backup schedules and ensure backups do not interfere with system operation.

HEALTH INFORMATION DESIGNS   Sep 2012 – May 2016

As a systems administrator, I mainly focused on corporate applications, such as management of user access, and maintenance of the Active Directory environment (AD/DNS/Group Policy). In this role, I helped overhaul our active directory and migrated us to a much easier to manage, role based methodology of AD Management. I worked day to day with development, and end users to bridge the gap to get projects completed.

REFERENCES

Aaron Bowman

APPLICATION
SUPPORT MANAGER

HEALTH INFORMATION DESIGNS
Aaron oversees all first and second level application support. He manages client configurations as well as application issues. We work together on almost any project or issues that arises to ensure application reliability and client satisfaction.

HEALTH INFORMATION DESIGNS

Brad Gilomen

IT OPERATIONS
MANAGER

Brad oversees all corporate applications as well as vendor management. He ensures project timings remain accurate and gives direction as well as support for all corporate applications as they relate to technology. He is a direct liaison to upper management for all things technology and provides direction to our team. As my supervisor, he has insight into my work ethic, passion for technology, and abilities related to technology.